



**COUNTY OF DEL NORTE PROGRAMS AND SERVICES
TEMPORARY CHANGES IN SERVICE DUE TO COVID-19
PANDEMIC**

AS OF 11/30/2020

Most of the County's public counters will be closed. Please see below for details or visit the department websites (linked below).

- **Administration:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Points of contact Kylie Goughnour or Antoinette Self at (707) 464-7214.
- **Agricultural Commissioner/Weights & Measures Department:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of contact (707) 464-7235. Check [website](#) for necessary forms.
- **Assessor:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of contact (707) 464-7200.
- **Auditor-Controller:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of Contact (707) 464-7202
- **Board of Supervisors:** To ensure continuity of government, the Board will continue to meet employing social distancing. The public is encouraged to interact online, by mail or by phone. To participate in our public process for Board meetings, please review the guidelines at [Meeting Info](#). Points of contact Kylie Goughnour or Antoinette Self at (707) 464-7204.
- **Community Development Department:** Public services will continue through means other than the public service counters. Services will continue to be provided. Points of contacts: [Roads](#): (707) 464-7238; [Planning](#) and [Code Enforcement](#) (707) 464-7254; [Building Inspection](#) (707) 464-7253; [Environmental Health](#) (707) 465-0426; and [Engineering](#) (707) 464-7229.

- **Child Support Services:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Please check the [website](#) for information. Point of contact (866) 901-3212.
- **County Clerk/Elections:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Please check the [website](#) for information. Points of contact Bernadette McCune-Sokoloski, Damon Fletcher, Claire Landay and Theresa Gill at (707) 464-7216.
- **County Counsel:** Public counter will close. Functions will be operational through telecommuting or onsite presence using social distancing protocols. Point of Contact (707) 464-7208.
- **Clerk of the Board:** The Clerk of the Board division will close its public counter. The public will be able to submit claims, assessment appeals, and other documents electronically, via regular mail (with postmark). Other County Executive Office functions will be operational through telecommuting or onsite presence using social distancing protocols. Points of contact Kylie Goughnour or Antoinette Self at (707) 464-7204.
- **District Attorney:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Points of contact Christine Powell or Denise Delgadillo at (707) 464-7210.
- **Health and Human Services Agency:**
 - **Public Assistance:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of Contact is Dorothy Waddelow (707) 464-3191.
 - **Behavioral Health:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of Contact is Shiann Hogan at (707) 464-7224.
 - **Social Services:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Points of Contact are Julie Cain and Crystal Nielsen at (707) 464-3191 or (707) 464-8090.
 - **Public Health:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of Contact is Melody Cannon-Cutts at (707) 464-0861.
 - **Administration:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Points of Contact are Heather Featherstone and Patrick Morning at (707) 464-3191.

- **Human Resources:** Some recruitment activities are on hold such as written exams. All other business operations will continue by appointment, phone, zoom or email. The lobby will close to the public. Point of Contact Cathy Hafterson at (707) 464-7213
- **Information Technology:** Public lobby will close. Point of Contact Cristina Ocegueda at (707) 464-7207.
- **Juvenile Rehabilitation Facility:** Operational changes are implemented within the Juvenile Rehabilitation Facility to assure the safety and security of the facility, youth, and staff. Please contact the main line telephone at (707) 464-7215.
- **Office of Emergency Services:** Public lobby will close. Point of Contact Christina Smith at (707) 464-7255.
- **Probation:** Public service counters will close with the exception of Adult Probation. Please see posting on doors for availability for Adult Probation. The Probation department will be operational and staffed. Please contact the main line telephone at (707) 464-7215.
- **Recreation:** Public service counters will close, however services continue through electronic inquiry (online, fax, e-mail) or by phone. Point of contact Kim Nguyen at (707) 464-7237.
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- **Sheriff-Coroner:** Department is operational and staffed. Lobbies in Del Norte County will remain open. Point of Contact (707) 464-4191.
- **Treasurer-Tax Collector (TCC):** Property taxes due December 10, 2020. Please pay online at: <https://common3.mptsweb.com/mbc/delnorte/tax/search> or mail your payments to 981 H Street, Suite 150, Crescent City, CA 95531. Services available by phone, online, fax, or e-mail. Points of Contact Barbara Lopez or Kelli Blue (707) 464-7283.
- **Veterans Services Office:** Public service counters will close, however services continue through electronic inquiry (fax, email, phone). Please check website for contact information. Point of Contact Samantha Isdell (707) 464-2154.
- **Cooperative Extension / 4H:** Please make an appointment via phone or email. To contact Cooperative extension call (707) 464-4711 or visit the shared website with Humboldt at <http://cehumboldt.ucanr.edu/>